



## **Weekly Estate Bulletin – Golden Lane Estate.**

**Week ending 3 September 2021**

### **Estate Matters:**

#### **Communal repairs:**

##### **Bowater House**

Broken concrete outside the east entrance – reported to Barbican repairs on 2.9.21. Status: P2 raised same day.

##### **Hatfield House**

Loose seating board in play area - reported to Barbican repairs on 2.9.21. Status: P2 raised on same day.

Deteriorated concrete on top off play area boundary wall – reported to Barbican repairs on 2.9.21. Status: P2 raised on same day.

Deteriorated concrete outside play area entrance – reported to Barbican repairs on 2.9.21. Status: P4 raised

Faulty light in lower ground floor underpass – reported to Barbican repairs on 3.9.21. Status: unknown

- Residents can contact the Rents Team to make payments on 0207 332 1263 to make a payment.
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- Shed rent payments can be made by calling the Estate Office on 0207 253 2556.
- For repair issues, residents should contact the Repairs Team directly on 0800 035 0003 or email [propertyservices@cityoflondon.gov.uk](mailto:propertyservices@cityoflondon.gov.uk).

# COVID-19

**NHS**



HM Government



## Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email [col-covid-19@cityoflondon.gov.uk](mailto:col-covid-19@cityoflondon.gov.uk)

## Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email [city.advice@toynbeehall.org.uk](mailto:city.advice@toynbeehall.org.uk)

*City Advice service is a free, impartial and confidential.*

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email [col.vva@victimsupport.org.uk](mailto:col.vva@victimsupport.org.uk) (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.

