



Weekly Estate Bulletin – Golden Lane Estate.

Week ending 13 August 2021

Estate Matters:

Disposal of cooking oil

Following a recent incident of a cooking oil spillage in one of the foyers, residents are advised to dispose of there spent oil in the following way:

- 1.) Purchase new cooking oil and tip it into a clean, food grade bowl.
- 2.) Pour the old oil into a jug and then into the new bottle and replace the cap.
- 3.) Use strong tape such as duct tape or wrapping tape to seal the top of the bottle so that there are no leakages.
- 4.) Put the bottle into the communal block bin.
- 5.) Pour the new oil into the deep fat fryer.
- 6.) Please remember that pouring large quantities of cooking oil down the kitchen sink or toilet can lead to fat bergs forming and therefore serious blockages to the communal waste pipes.

Communal repairs

Crescent House: 2 loose floor slates on main podium at the rear of the Shakespeare pub – Reported on 10.8.21. Status: P3 order raised.

X 1 protruding slab by main podium trees – Reported on 12.8.21. status: P1 order raised.

Bowater House: east door catching when opened and closed – reported on 10.8.21. Status: P3 order raised

Bayer House: X 1 protruding paving slab by flat 5. Reported on 12.8.21 Status: P1 order raised.

X 1 paving protruding slab at junction of east lobby and Golden Lane – Reported on 12.8.21. Status: Unknown

Cracked lower glass pane on west door. Reported on 12.8.21. Status: P3 order raised.

Stanley Cohen House: Re-bed x 5 sunken paving slabs by block 19-22. Status: P1 order raised.

Repairs service contact details: Freephone 0800 035 0003 or email: propertyservices@cityoflondon.gov.uk

COVID-19

NHS



HM Government



Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email col-covid-19@cityoflondon.gov.uk

Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email city.advice@toynbeehall.org.uk

City Advice service is a free, impartial and confidential.

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email col.vva@victimsupport.org.uk (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.



Stay alert, control the virus, save lives

