



Weekly Estate Bulletin – Golden Lane Estate.

Week ending 20 August 2021

Estate Matters:

Communal repairs

Bowater House

Bent standpipe obstructing the east bin shed door – Reported to the repairs section on 16.8.21. Status: Job complete

Broken bolt housing on recycling shed – reported to the repairs section on 16.8.21. Status: Job complete

X 4 protruding paving slabs adjacent to plain tree at east end of the block. Reported to the repairs section on 20.8.21. Status: Unknown

X 1 protruding paving slab by east bin shed – reported on 20.8.21. Status: Unknown

Basterfield House

Loss of power supply to rotunda. Reported to the repairs section on 20.8.21. Status: Unknown.

Gt Arthur House

Fob reader not working on basement entrance – Reported to the repairs section on 19.8.21. Status: Job completed on the same day.

Cullum Welch House

Loose metal sign on lift shaft access door – Reported on 18.8.21. Status: P3 order raised

Estate Staff can be contacted on 0207 253 2556 / 07715602676 or email goldenlane@cityoflondon.gov.uk.

For repair issues, residents should contact the Repairs Team directly on 0800 035 0003 or email propertyservices@cityoflondon.gov.uk. After 4:00 p.m. please call 020 7256 6583 for out of hours repairs,

COVID-19

NHS



HM Government



Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email col-covid-19@cityoflondon.gov.uk

Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email city.advice@toynbeehall.org.uk

City Advice service is a free, impartial and confidential.

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email col.vva@victimsupport.org.uk (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.

