



Weekly Estate Bulletin – Golden Lane Estate.

Week ending 17 September 2021

Estate Matters:

Communal repairs

Hatfield House

Foul water standing by drain opposite bin sheds underground slip road
Reported on 14.9.21. status: P1 order raised on the same day. Status:
Contractor has visited the site but requires more equipment and
assistance.

Crescent House

Water pooling outside garages 5-7 – Reported to property services on
14.9.21. Status: P1 raised. Contractor has visited and will monitor
situation.

Gt Arthur House

Blocked rainwater gully on the podium area at rear of the south foyer –
Reported to property services on 14.9.21. Status: P1 order raised on the
same day. Job completed.

Basterfield House

Blocked drain at the rear of the block, by the ball game area – reported
to property services on 14.9.21. Status: P1 raised on the same day.
Status: Job complete.

Bowater House

Broken bolt housing on bin shed door – Reported to property services
on 14.9.21. Status: P2 raised on the same day. Contractor due to attend
on 17.9.21

Airbnb

We would like to remind residents that you are not permitted to rent out
any estate dwelling on Airbnb.

Repairs freephone: 0800 035 0003 or email
propertyservices@cityoflondon.gov.uk.

COVID-19

NHS



HM Government



Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email col-covid-19@cityoflondon.gov.uk

Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email city.advice@toynbeehall.org.uk

City Advice service is a free, impartial and confidential.

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email col.vva@victimsupport.org.uk (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.



Stay alert, control the virus, save lives

