



Weekly Estate Bulletin – Golden Lane Estate.

Week ending 24 September 2021

Estate Matters:

Communal repairs:

Podium area

Re-bed X 1 protruding paving stones by the fourth tree along from the rear of Gt Arthur House – Reported on 23.9.21. Status: Unknown

Re-bed X 6 protruding paving stones at the rear of the Shakespeare pub – Reported on 23.9.21. Status: Unknown

Basterfield House

Re-bed x 10 protruding paving stones outside flats 2-5 – Reported on 23.9.21. Status: P2 order raised on the same day.

Hatfield House

Re-bed X 6 protruding paving slabs on the walkway above the leisure centre and adjacent to the rear of the shops – Reported on 23.9.21. Status: P2 order raised on the same day.

If you wish to make a rent payment, please e-mail the rents team at: DCCS-Rentsteam@cityoflondon.gov.uk or call 0207 332-1263

Estate Staff can be contacted on 0207 253 2556 / 07715602676 or email goldenlane@cityoflondon.gov.uk.

To report a repair, residents should contact the Repairs Team directly on 0800 035 0003 or email propertyservices@cityoflondon.gov.uk.

COVID-19

NHS



HM Government



Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email col-covid-19@cityoflondon.gov.uk

Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email city.advice@toynbeehall.org.uk

City Advice service is a free, impartial and confidential.

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email col.vva@victimsupport.org.uk (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.

