



Weekly Estate Bulletin – Golden Lane Estate.

Week ending 22 October 2021

Estate Matters:

Refurbished estate office

The estate staff are hoping to move back into the remodelled estate office in the next couple of weeks, once building control have signed off the works for completion and our network is fully configured.

Graffiti

There have recently been several bouts of graffiti tagging across the estate and someone has also defaced the mirror in one of the Gt Arthur House lifts which was recently replaced. All acts of vandalism are reported to City of London police for investigation, so if you see someone carrying out tagging or other vandalism on the estate, please phone Wood Street police station on 020 7601 2222

Sky Q

The estate staff have received several queries over the last year regarding sky Q Installations. Unfortunately, our communal system needs electrical work to be undertaken on the communal equipment in all our blocks to make the system compatible. The estate officer has pursued this matter with a contractor but we are still awaiting completion of the works.

Communal repairs

Bowater House

Faulty light outside flat 3 – Reported to the Barbican repairs section on 20.10.21. Status: Unknown.

Faulty light above the fourth-floor lobby at the east end of the block. Reported on 22.10.21. Status: Unknown

Rent payments can be made by calling the Rents Team on 0207 332 1263 or by e-mail:

For repair issues, residents should contact the Repairs Team directly on 0800 035 0003 or email propertyervices@cityoflondon.gov.uk.

COVID-19

NHS



HM Government



Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email col-covid-19@cityoflondon.gov.uk

Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email city.advice@toynbeehall.org.uk

City Advice service is a free, impartial and confidential.

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email col.vva@victimsupport.org.uk (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.



Stay alert, control the virus, save lives

